



**Policy of President of the Supreme Administrative Court
for Fiscal Year 2021**

**“The Year of Administrative Justice Development in compliance with International
Standards and the New Normal Lifestyles”**

The President of the Supreme Administrative Court has set the following policy for the Administrative Court in fiscal year 2021 in order to ensure that administrative justice is seamlessly implemented and delivered in compliance with the Administrative Court’s 20-year Master Plan (2018-2037) which has the vision of “rendering fair, speedy, and timely administrative justice for the enhancement of good governance in society and the achievement of court excellence”. The policy also especially incorporates a response to social changes brought about by the “New Normal Lifestyles” in both the public and private sectors.

1. Constantly develop administrative justice in compliance with international standards regarding operating system, fundamental facilities, and human resources.

1.1 The development of administrative justice must comply with standards which emphasize the utmost benefit to the people, administrative agencies, and State officials who are the Court’s service recipients, as well as safeguard public interest. This objective will be achieved by:

1.1.1 Specifying a precise timeframe for administrative judicial proceedings; enhancing the speed of trial and adjudication, and promoting alternative dispute resolution in administrative cases to expedite the termination of disputes amicably;

1.1.2 Providing easy, convenient, economical, and technology-based access to administrative judicial proceedings for all in compliance with societal changes and New Normal lifestyles through the e-Litigation Portal, as well as electronic and video-conference adjudication; and

1.1.3 Utilizing Big Data and modern technology to support case adjudication and service delivery so as to serve as bedrock for the improvement of legal knowledge, as well as support the system for preparation of Administrative Court judgments and orders.

1.2 Enhance and improve the fundamental facilities for workflow and operations of the Administrative Court. This objective will be achieved by:

1.2.1 Improving judicial proceedings and court workflow to be precise, convenient, and speedy in accordance with the modern concept of justice delivery;

1.2.2 Providing fundamental facilities for more effective operations e.g. a database portal for facilitating administrative judicial proceedings and providing public services, courtrooms, inquiry rooms, and mediation rooms; and

1.2.3 Developing highly efficient and modern information technology and innovation, e.g. Mobile Applications, e-Litigation Portals, and Artificial Intelligence (AI) as tools to enhance the Administrative Court's operations to reach the goal of "Smart Admincourt", and develop good-quality and easy-access knowledge database.

1.3 Emphasize human resource development in order to increase efficiency and productivity in administrative judicial proceedings. This objective will be achieved by:

1.3.1 Encouraging Administrative Court personnel to learn and develop the skills necessary for new circumstances;

1.3.2 Encouraging Administrative Court personnel to observe organizational core values^{*}, the Administrative Court way of TRUST, and the Happy Workplace approaches;

1.3.3 Allocating appropriate workforce and ensuring balanced caseloads; and

1.3.4 Promoting a positive working environment, as well as encouraging mental and physical fitness, and healthy attitudes.

2. Promote administrative judicial proceedings as a mechanism for solving major disputes that impact on quality of living, protection of rights and liberties, and the conservation of the environment and natural resources. This objective will be achieved by:

2.1 Enhancing fair and speedy trial and adjudication of administrative cases related to people's quality of living or rights and liberties, e.g. livelihood, land usage, or business operations involving permission granted by the State. This will enable all stakeholders to adjust to the changing socioeconomic conditions in a suitable manner; and

2.2 Enhancing efficient and effective trial and adjudication of administrative cases related to the conservation of the environment and natural resources, as well as to ensure tangible outcomes.

* The ten court core values are: 1. Equality before the law; 2. Fairness; 3. Impartiality; 4. Independence of decision-making; 5. Integrity; 6. Transparency; 7. Accessibility; 8. Timeliness; 9. Certainty, and 10. Happiness.

3. Strengthen and expand cooperation with other public organizations as well as with civil and international organizations. This objective will be achieved by:

3.1 Promoting cooperation with public organizations in order to determine the best and correct administrative practices that drive efficient state administration and public services;

3.2 Encouraging the civil sector to engage in enhancement of the Administrative Court's services; and

3.3 Establishing judicial and technical cooperation with other organizations to create mutual benefit and to enhance innovative administrative judicial proceedings and court management which are in compliance with international standards.

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