

An Overview of e-Admincourt

Since 2019, the Administrative Court of Thailand had continuously developed its integrated electronic systems for judicial proceedings, as well as developed accessible portal for filing administrative cases by electronic mean. Finally, the Administrative Court officially launched “e-Litigation Portal” - a major access that later facilitates parties during the challenging situation of COVID-19. In addition to e-filing of administrative cases, the Administrative Court of Thailand also emphasizes the development of internal electronic systems which facilitate the works of judges and judicial staff in delivery of timely justice.

Internal Electronic Systems:

The internal electronic systems are grouped as an integrated platform, as known as “Administrative Case Management System”. This single system includes the following integral parts:

- 1) Administrative Case;
- 2) Case Tracking;
- 3) Case Execution;
- 4) Judgment Finding;
- 5) Case Reports;
- 6) Case Appointment;
- 7) Case Statistics;
- 8) Laws and Rules;
- 9) Case and e-Admincourt Manuals;
- 10) Books and References;
- 11) Other;
- 12) Statistics of Prescribing Provisional Measures; and
- 13) Court Judgment/Order Forms.



Figure 1: Main Integral Parts of Administrative Case Management System

Additionally, there are other two parts on testing: 1) Court Fee and Interest Calculation; and 2) Judgment Single Search. Also, the judges and relevant staff can access tutorial videos for their self-learning on e-Admincourt.

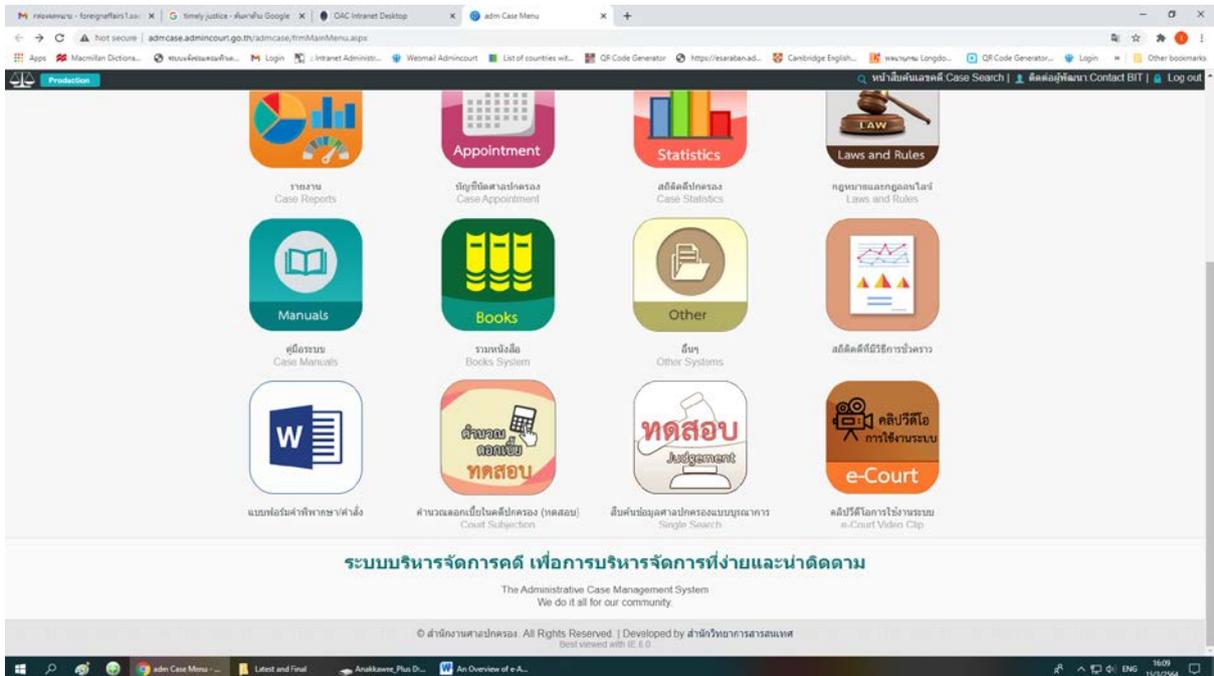


Figure 2: The Other Integral Parts and the Parts on Testing in Administrative Case Management System

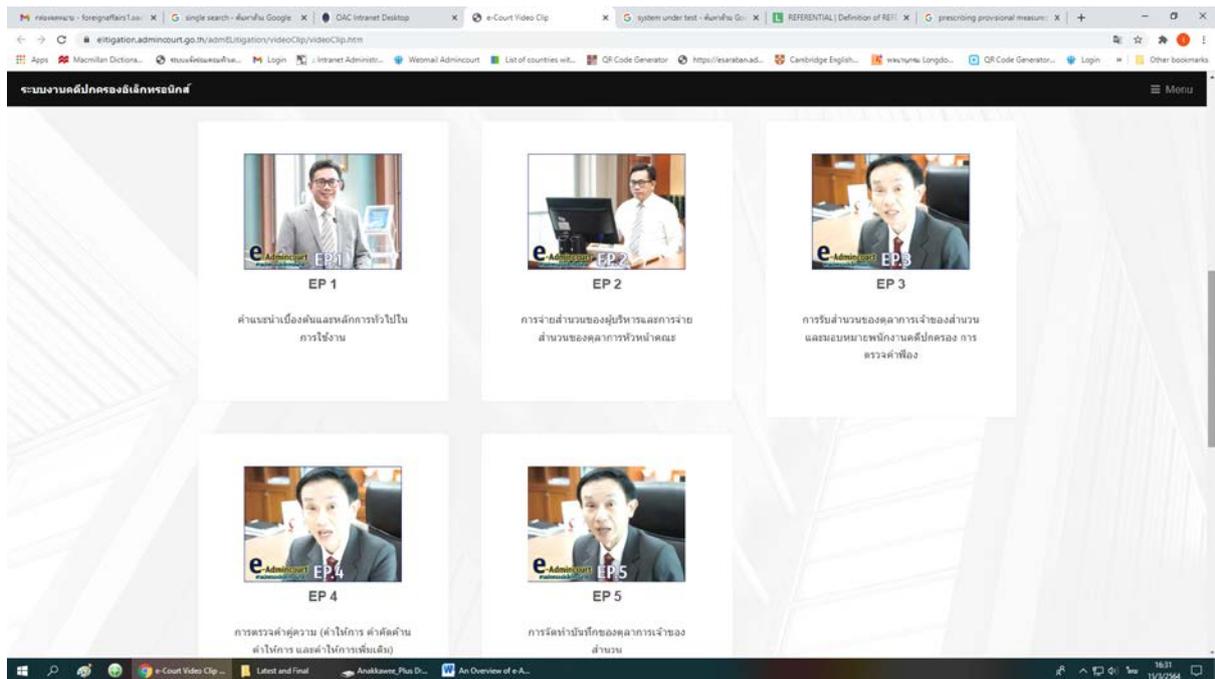


Figure 3: E-Admindcourt Tutorial Videos

E-Litigation Portal:

Users can access the e-Litigation portal system anytime and anywhere via <http://elitigation.admindcourt.go.th>. After registering, the user can login into the system to prepare and file documents to the Court electronically by following the two simple steps: First, login by entering the username and password sent to the user's registered email; and second, apply either to submit a plaint, lodge an application, an answer or an appeal. In each step, the user has to provide information and/or upload required documents. The system will allow the user to preview and verify the case details and the uploaded documents before confirming it for submission. After submission, the user will receive an automated response message via registered email confirming that the submission has been received. The e-Litigation portal system will result in enhanced accessibility and increased public trust in the judicial process.



Figure 4: E-Litigation Portal

E-Admncourt Related Statistics:

Case Files through e-Litigation Portal (as of Jan 31st, 2021)

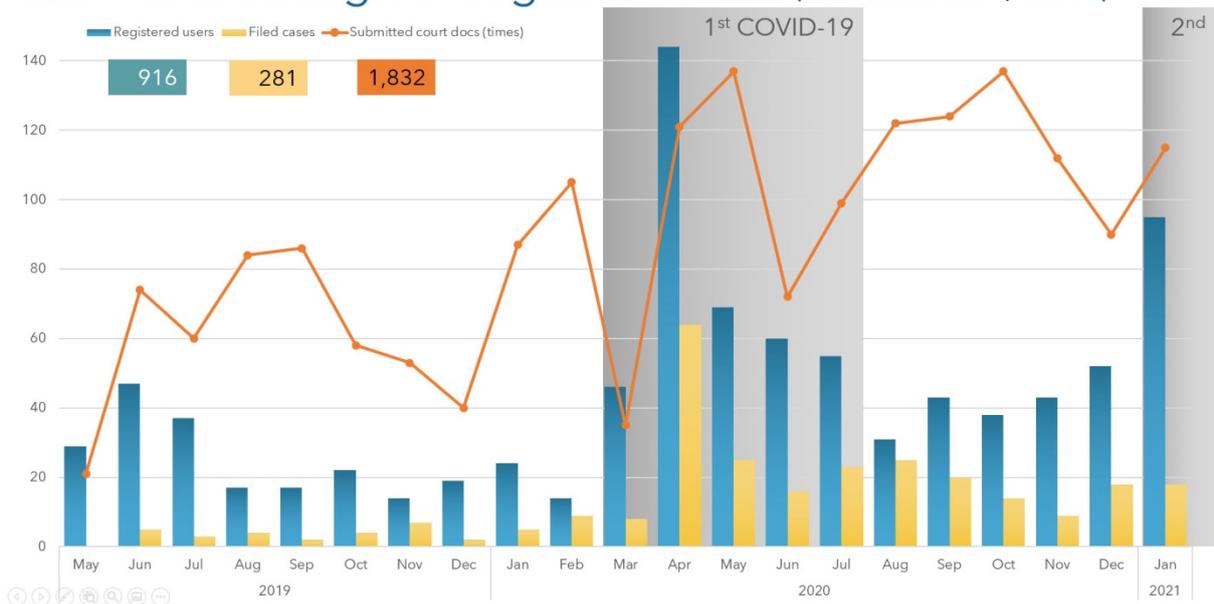


Figure 5: Statistics of Case Filing through E-Litigation Portal (From 2019 to 31 January 2021)

In the year 2019, filing administrative cases through electronic means still remained unpopular. However, the use of e-Litigation Portal has increased obviously since the early of 2020 - during the spread of COVID-19, and the number of e-Litigation users tends to be

increasing as a result of New Normal lifestyle - which involves more individual reliance on technology and cost-and-time-saving channels.

Additionally, according to Bureau of Information Technology (Office of the Administrative Courts), there are further cumulative significant statics as follows:

E-Litigation Portal Users

Individual person: 82.35%

State officials: 15.97%

Administrative/State agencies: 1.68%

E-Litigation Portal Users (Party Status)

Plaintiff: 73.11%

Defendants: 5.88%

Authorized Representatives: 12.61%

Other: 8.4%

Overall Satisfaction with E-Litigation Portal

Very satisfied: 43.7%

Satisfied: 36.13%

Neutral: 12.61%

Less satisfied: 5.88%

Not satisfied: 1.68% .

As of 15 March 2021